

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

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PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110
Tel No. 011- 23379900, 23379901, Fax No. 011-23370903
Website: www.pgc.delhigovt.nic.in : E-mail: pgcdelhi@nic.in



Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 19.07.2022

Complainant : Shri S.K. Chouhan- Present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Manoj Malik
A.E. O/o.EE(M)-28– Present.

Grievance No. : PGC/2022/A.II/DJB/28

1. Brief facts of the case

1.1 Shri S.K. Chouhan has filed a grievance petition before Public Grievances Commission, aggrieved by dirty water supply in D2A Block, Janakpuri, New Delhi for the last one week. It is stated by the complainant that no action is being taken by Sh. Manoj Bairwa, concerned officer of the DJB and and he is not serious about resolving the issue.

2. Facts emerged during the proceedings.

2.1 Shri Manoj Malik, Assistant Engineer, filed an action taken report on behalf of Shri Rakesh Kumar Garg, Executive Engineer(M)-28 of the respondent department. As per report, *"The work for replacement of old sewer line has been taken up as remedial measure to resolve water contamination problem. The same has been completed and road restoration will be done by MCD for which payment has already been made. However, work to trace out the source of contamination and rectification was done and now water supply is clean and clear."*

2.2 The complainant present is totally satisfied with the action taken by the respondent department. He thanked Delhi Jal Board and the Commission for expeditious redressal of the grievances.

3. Directions :

3.1 In view of the above, the case stands disposed.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2022/A.II/DJB/28

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. Executive Engineer(M)-28, Delhi Jal Board, GNCT of Delhi, Beri Wala Bagh, Subhash Nagar, New Delhi-110064.
E mail: eeac28.djb@gmail.com
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
5. Sh.S.K. Chouhan